



COVID-19 Risk Assessment

Company name: The John Godber Centre

Assessment carried out by: Kim Pears

Date of next review: 01 11 2020 Last review: 01 10 2020

Date assessment was carried out: 08 July 2020

Introduction:

The John Godber Centre is a multi-use community venue in Hucknall, Nottingham. The Centre was built in 1906 and opened in 1907. It is currently owned by the Ecclesiastical PCC of Hucknall Torkard and its operations are overseen by an Operating Board with a full time manager to manage the day to day operations with 3 part time duty managers and 2 cleaning support staff (+1 vacant post)

The Centre has a larger Main Hall to the first floor (accessible directly from the rear public carpark, owned and managed by St Mary Magdalene Church) or via reception. Attached to the room is Ben's Bar and there is also a catering kitchen, jumble storage room and dressing rooms to this floor. On the lower floor, accessible by the main front entrance and reception area are 2 offices for Church and Centre personnel, an activity room for a Preschool (Kempe) a small meeting room (Coates) from the main corridor accessible from reception there are 4 rooms (Byron, Bailey, Lovelace and Bens Bar) a staircase leads to the first floor (Portland)

Each floor has its own set of toilets.

The venue is used for celebrations, community groups, business classes, meetings and Church activities.

This risk assessment for COVID-19 has been written by Kim Pears and shared with members of the team and Operating Board and customer consultations – they have added suggestions throughout to create a shared plan that limits the risk of transmission from the virus. The Government's guidance for multipurpose community venues has been used alongside information from ACRE (Action with Communities in Rural England) and Church of England's guidance (as the Church Hall) Guidance for other industries (hospitality, visitor and heritage sites, offices and workplaces) have also been reviewed.





It is a living document and will be formally reviewed monthly or as and when further risks are identified or government guidance changes – the change log on page 2 will be used as a record of review and items amended.

Covid-19 is a new illness that can affect your lungs and airways, it is caused by a virus called Coronavirus. Symptoms can be mild, moderate, severe or fatal. This risk assessment is prepared to reduce the risks of spreading virus in the workplace for Centre Staff and Hirers, their Users and visitors in the John Godber Centre as a community venue.

COVID-19 is mainly passed on by person-to-person spread between people who are in close contact with one another and by droplets produced when an infected person coughs or sneezes. It can also spread through contact with a surface or object that has the virus on it. Cleaning helps minimise the spread of coronavirus (COVID-19) and fortunately, normal cleaning methods do kill this virus.

The John Godber Centre is hired by many groups and businesses. Hire is for a specified time and room only. Equipment can be hired – AV, refreshments etc. and some groups have items stored in the venue which are their own responsibility.

The Centre closed on the 20th March and reopened on the 1st June for the Tiny Tots Preschool to resume preschool activity. The venue had regular checks during closure including water systems being flushed throughout the building on a weekly basis. During June and July deep cleans have been taking place which will continue through the summer.

Each room is cleaned prior to hire and to be ready for opening for one group with public access from the 10th July as part of phase one of opening deep cleans have took place to the ground floor public areas and Byron from the start of July. The second phase of reopening is during August when two community groups, church meetings and three further business groups return.

The Centre is due to reopen more widely from the start of September at the earliest. Currently the Centre is only open for groups and their invited visitors, the Centre doors will be closed to the wider public to minimise the risk of transmission through unknown visitors during the first phases of reopening. The licensed bars remain closed at the present time in the venue due to guidance for social gatherings not to go ahead. St Marys Trading Company who hold the premise licence and operate the bars will prepare a separate risk assessment (which will be incorporated into the wider John Godber Centre risk assessment) when they reopen the bars for functions and events. Small wedding receptions can go ahead for 30 people for sit down meals from the 15th August, no confirmed date when these will resume in the John Godber Centre but plans have been made.





COVID-19 Risk Assessment Change Log

Item	Change	Date	By Whom?
1.0	Document creation	08 July 2020	Kim Pears
2.0	Risk assessment shared with Operating Board and Staff for feedback.	08 July 2020	Kim Pears
3.0	Updated with points :	15 July 2020	Kim Pears
	COVID Emergency First Aid Box located in upstairs Dressing Room		
	Toilet location updated may change to unisex and users asked to wait in reception or rooms if toilet area are busy		
	Fire or Accident section added		
	Recommended layout information added to hirer section		
4.0	Updated with points :	24 July 2020	Kim Pears
	Face coverings based on Government Guidance that coverings are now mandatory in shops but not venues like John Godber Centre (community venues) where distance measures are already in place. Advice that mask wearing is supported by staff and visitors and safety measures promoted for those who do.		
	Appendix updated with activities that can resume		
5.0	Risk assessment reviewed	01 August	Kim Pears
	Next phase of opening information updated in introduction	2020	





	Updated appendix with activities that can resume following changes announced 31st July re paused activities for at least two weeks (wedding receptions)		
	Updated guidance on Face coverings – mandatory from the 8 th August		
	Updated room measurements for Hirers added		
	Public corridor section updated – travel space only, fire doors not to propped open		
	Reception area confirmed screen installation in phase 3, update on cleaning measures and sanitiser		
	Section added to confirm what to do if a case of Covid in the venue		
	To aid hirers actions recommended/required by hirers are highlighted hirers in blue		
	Updated assessment sent to all hirers and to be added to the website with link posted on media pages.		
6.0	Updated advice for business and wedding hirers regarding track and trace registration	07 August 2020	Kim Pears
7.0	Updated appendix with activities that can resume following changes announced from the 15 th August (sit down wedding receptions permitted and non-professional singing)	15 August 2020	Kim Pears
	Government Guidance now received for wedding receptions, as this is private not an organisation or business new section added to risk assessment		
	Updated advice for business and wedding hirers regarding track and trace registration – new app recommended (Trusted Trace) link updated in risk assessment for both business and wedding hirers to use		
	Face coverings advice updated as to when a covering can be removed in the venue (applies to wedding receptions which can now take place)		





	Next phase of opening information updated in introduction (weddings from 15.8.20)		
8.0	 Face covering guidance updated to add reasons can remove covering if you are undertaking exercise or an activity and it would negatively impact your ability to do so not required during out-of-school provision as children and staff are mixing in consistent groups, and because misuse may inadvertently increase the risk of transmission. There may also be negative effects on communication and thus education. 	22 August 2020	Kim Pears
	Confirmed Different layouts and activities will offer different capacities (the maximum capacity number provided should not be used without planning)		
	Advance booking is recommended to hirers but we understand this isn't always possible but larger events should do this where possible, and hirers should consider how will deal with excess visitors.		
	Appendix B updated with notes for staff reference -		
	Out of hour's groups - Maximum of 15 if appropriate distance measures in place and planned for minimum mixing of children. (may have two separate groups of 15)		
	Energetic exercise are subject to ventilation considerations.		
	"We're Good to Go" certificate inserted, accredited August 2020 by Visit England.		
9.0	Community Hire paused in line with the new rule of six until clarity for community hire. Business hire or activities where the John Godber Centre is hirers place of work. Childcare, education or training, children's activities or those providing organised sport or exercise classes may continue. Appendix updated	14 September 2020	Kim Pears





10.0	Information relating to school bubbles and isolation requirements sent to hirers.	17 September 2020	Kim Pears
11.0	Requirement for venue to provide a QR code for venue added. Posters in all public areas and hirers advised to still maintain their test and trace systems. The venue QR is an optional addition for public using the NHS app and hirers asked not to replace current risk assessment measures with this for best practice and to ensure inclusive to all.	24 September 2020	Kim Pears
	Indoor team sports now limited to 6 people "non-disabled people aged 18 and over will need to adhere to the 'rule of six' if they're playing team sports indoors – this means playing in a group of no more than six people" Appendix updated.		
	SMT service updated – table service only and staff to wear face covering at all times		
	Socialising before and after sessions noted classes to end and hirers ensure customers leave at the end of class to avoid socialising between students/members and breaking the rule of 6 which is now law.		
12.0	Wedding Reception guidance updated, numbers reduced to 15 (exc working suppliers) and first dance now permitted	28 September 2020	Kim Pears
	Staff encouraged to wear face covering in all public areas and when outside of the office or cleaning rooms where no public. Not due to increased risk but in line with shops and hospitality staff, indoor settings not mandatory at present but to encourage public to wear them.		
13.0	Full risk assessment review	01 October 2020	Kim Pears





What are the hazards?	Who might be harmed and how?	What are you already doing to control the risks?	What further action do you need to take to control the risks?	Who needs to carry out the action?	When is the action needed by?
Customer Activities					
Entrance and Exit Points Catching or Transmitting the virus at the entrance to the venue	Staff, Customers, Visitors and Contractors Multiple touch points and risk of transmission	Where possible doors open limiting the need for visitors to touch surfaces (not fire doors)	Maintain regular cleaning routine of door handles and touch pads. If automatic doors are locked customers may need to use the buzzer – sanitise station available in entrance foyer, checked is topped up regularly and frequent cleansing of keypad and exit buzzer.	All Staff and visitors	Daily
- Poor hygiene transmitting virus on contact points such as door		Provide hand sanitiser at entrances/exits with signage for all visitors and staff to use on arrival at the venue prior to touching any surfaces	Before closing or when opening handles, clips and locks to be wiped down prior to locking up procedure. Hand sanitiser station with signage at entrance/exit both floors.	Staff	Daily
handles and push pads - Social distance not observed or maintained	Customers entering the premises who are unwell and transmit virus to staff and other venue users	No one who is unwell should enter the building.	Signage to highlight not to enter if unwell and follow Government Guidelines. Hirers should also include this advice to their users prior to sessions (letters, messages or media updates)	Kim Pears/Adrian Sissons Hirers	10 th July





(current 2m or 1+ with mitigating measures in place)	Customers not aware of need to wear facemask		Signage to advise now a mandatory requirement to wear a Facemask in the venue. Hirers should also include this advice to their users prior to sessions (letters, messages or media updates)	Kim Pears/Adrian Sissons Hirers	8 th August Before return
when unwell			Pull up banner in main reception with A3 printed version in foyer and rear corridor to highlight key measures to all visitors on arrival. External signage initially and A3 posters to start.		
	Large numbers of visitors to pinch points arriving or departing the venue at once	Management of hire times to reduce number of visitors arriving or leaving at the same time by Centre Management. Work with hirers to encourage their users to arrive on time/staggered to reduce congestion in public areas. Hirers to adhere to hire times and	Communication to regular hirers to request users are made aware in advance of social distance, hygiene and current NHS/Government guidance in advance. Groups to consider the wet weather implications of no internal waiting areas in their plans.	Kim Pears Hirers	Prior to groups returning
	at once	advise in writing in advance any changes.	Weekly plans check and daily monitoring of any changes to times or new bookings to ensure this is managed as new bookings made.	Bookings staff	Weekly/daily
		Introduce no internal waiting outside of rooms to support reduced capacities and 1+ distance in corridor.	Where necessary groups may be asked to use alternative entrances/exits and this could be a daily change as more groups return.	Staff to monitor on a daily basis.	Daily





Only hirers and users will be able to enthe venue. Persons waiting to collect venue users should adhere to social distancing at front of building or remains their vehicle, access will not be possible into the building. No waiting or internspick up or drop off points to reduce capacity in public areas and maintain distance measures.	and visitors in in ole al Hirers and users
Where not possible to access hired rodirectly on arrival no waiting will be possible inside the venue or in corridor Hirers to collect their users from outsit the venue and arrange external queue points or permit users to enter the rod and be seated immediately on arrival.	ors. de Hirers e and users
Collection of Centre users from the expoints at the end of sessions if cannot immediately collect from the room and social distancing measures are not possible to be met in rooms and capa would be exceeded. Waiting in the reception area or public areas will not possible to maintain social distance.	t d Hirers and users





			Advance booking for members, guests and users is recommended to hirers but we understand this isn't always possible but larger events should do this where possible, and hirers should consider how will deal with excess visitors in event capacity would be exceeded for their room.	Hirers	
Public Corridors Catching or Transmitting the virus moving around the venue - Poor hygiene	Staff, Customers, Visitors and Contractors Multiple touch points and risk of transmission	Provide hand sanitiser at the entrance and request all visitors sanitiser on arrival at the venue and regular handwashing/ sanitising during sessions.	Maintain regular cleaning routine of door handles and touch pads during the day (doors cannot be propped open as they are fire doors)	All Staff and visitors	From reopening, daily





transmitting virus on contact points such as door handles and push pads - Social distance not observed or maintained	Enclosed space and distance may not be maintained Large numbers of visitors accessing at once	One way system implemented in public corridors (keep left in direction of travel) and encourage distancing guidelines Prevent queuing or waiting in corridors to reduce congestion in enclosed spaces. Corridors are for traveling only to rooms and toilets. Any conversations need to happen within hired rooms that can provide social distancing or outside the building.	One-way directional system to improve flow of visitors around the venue. Due to the layout of the corridor and location of rooms on the ground floor there will be times people will pass each other, however corridor width is 1.4m and passing will be transitory and side by side. Government guidance indicates this contact is lower risk and it will be for hirers to try and avoid this risk if possible, particularly for older and medically vulnerable people (in particular cases hirers/volunteers could check corridors are clear and ask others to keep distance if they tried to pass) Signage highlighting one way direction system and maintain social distance.	Hirers Kim Pears/Adrian Sissons	During sessions 10 th July
		Management of hire times to limit queues and high numbers of visitors. Work with hirers to encourage user times to be staggered by intervals	Only hirers and users will be permitted into the venue, non-users will need to wait outside the building to ease congestion and support social distance measures and maintain capacity numbers. Front doors will not be left unlocked during phase one and two to support this, phase 3 will require increased management monitoring.	Hirers and staff Staff	Daily Daily phase 3





Hirers are asked to assist NHS Test and Trace by keeping a temporary record of who attends its groups/events for 21 days and to provide that data to NHS Test and Trace if needed. (This is now compulsory for people to provide information to help control outbreaks) Hirers details will be passed onto NHS by the John Godber Centre Management if	Hirers	During sessions
requested and hirers should be able to pass on details of all users and visitors (i.e. collecting parents/adults/speakers who entered the John Godber Centre by their invite) Hirers to update Centre with their current contact details. The John Godber Centre to sign in all	Hirers Staff	Prior to return Daily
Centre visitors who are non-group visitors. The venue have provided an NHS QR code in the entrances to the venue for those using the app but this is in additional to the hirers own methods and should not be a replacement method. <i>Posters printed</i>	Kim Pears	24 th September
Business and Events hirers must implement a pre-registration system or contact free registration process for delegates in line with government guidance		





	when hiring the John Godber Centre to support NHS track and trace and this should be included in their risk assessment and advice to users prior to attending the venue. In line with guidance for wedding receptions both wedding couples and business hirers are recommended to use the Irusted Trace app or similar process The app offers a simple solution specifically designed for wedding venues and is recommended by the Meeting Industry Association. The app will allow the venue to maintain a list of attendees for 21 days and ensure they have guest and suppliers contact information and can contact after the event.	Business and wedding Hirers	Ad hoc hire
	Communication to regular hirers to request users are made aware in advance of social distance, hygiene and current NHS/Government guidance in advance.	Kim Pears Hirers	
	Hirers risk assessments to cover plans for access to spaces and Test and Trace and Face coverings guidance as below.	Hirers	During sessions





Face covering Government Guidance from 31st July - For members of the public, from 8 August the places where you will have to wear a face covering will be expanded to include... community centres. Face coverings are now mandatory and fines for not wearing them are now £200. It is not compulsory for employees of indoor settings to wear them but Centre staff are encouraged to wear them to encourage others to do so in line with shops and hospitality staff. Face coverings do not replace social distancing. Even if a face covering is used, staff and users of the space should continue to wash hands regularly and maintain social distancing. It is important to use face coverings properly and thoroughly wash hands before putting them on and taking them off. Face coverings should not be used by

children under the age of 3 (guidance updated, previously age 11) or those who





may find it difficult to manage them correctly" "You should be prepared to remove your face covering if asked to do so by police officers and staff for the purposes of identification. Please be mindful that the wearing of a face covering may inhibit communication with people who rely on lip reading, facial expressions and clear sound" People are expected to wear a face covering BEFORE entering a community building and must keep it on UNTIL they leave unless there is a reasonable excuse for removing it, or they are exempt. Typical activities where a person can remove their face covering in a hall, such as eating / drinking in a designated area (like a reception room); physical activity / exercise; the hall is their place of work. If you are undertaking exercise or an activity and it would negatively impact your ability to do so





			not required during out-of-school provision as children and staff are mixing in consistent groups, and because misuse may inadvertently increase the risk of transmission. There may also be negative effects on communication and thus education. When a person isn't doing these things they need to put their face covering back on. Face coverings can be removed if users are undertaking exercise or an activity where it would negatively impact their ability to do so.		
Transmission of COVID 19 due to not following hygiene recommendations	Staff Users Visitors Contractors Not washing hands or catching sneezes	Encourage good hygiene to all Centre Users Provide handwashing or sanitising facilities Posters displayed to promote good hygiene	Employees and Centre Users reminded on a regular basis to wash their hands for 20 seconds with water and soap or use sanitiser provided by the Centre at entrances and exits or in the toilets or by hirers in their sessions. Catch coughs and sneezes in tissues – Follow Catch it, Bin it, Kill it, to avoid touching face, eyes, nose or mouth with unclean hands. Signs in all rooms to	Staff Kim Pears/Adrian Sissons Kim Pears	Ongoing 10 th July Prior to each room hired





			promote this. Tissues will be made available for employees by the Centre and hirers recommended to provide in group sessions for users. Supplies of handtowels and toilet paper and hand soap / sanitiser regularly checked and restocked by the Centre in toilets and at entrances and exits. Signage for handwashing guidance displayed in all toilets and hand rub at	Hirers Staff Kim Pears/Adrian Sisson	During sessions 10 th July
Group activities in rooms Catching or Transmitting the virus in hired rooms during activities which	Customers and hirers Venue users and hirers of the facility have a responsibility for	The Centre will ensure rooms are cleaned prior to hire and all rooms have a bin for tissues and disposable face coverings to be disposed of during sessions. Regular communication with hirers to	entrance sanitising stations. Bins to be emptied after every hire. Centre staff will leave the required furniture in the room ready for hire as per the agreed layout. Hirers are responsible for checking correct distance and placing furniture to meet their risk assessment measures at the start of their hire.	Staff Hirers	Daily
the Centre have no control or responsibility for	managing risks arising from their own activities when they have control of the venue (rooms) and should take account of any guidance	A group risk assessment will be required for usage by hirers for their individual sessions.	Provide hirers with copy of Centre Risk Assessment Template along with current guidance for multi-use venues and risk assessments sources. Room measurements provided to aid planning for room layouts and hirers may plan for 1m+ distance measures with	Kim Pears Hirers	Before groups return Before groups return





relevant to their specific activity or sector. Risk that hirers don't plan	bookings to ensure current guidance is adhered to for each booking (appendix A).	mitigation or 2m and will know if their users are households and can plan accordingly. Room sizes/maximum capacity				Kim Pears		
appropriately			W in cm	L in cm	Sqm	Max cap		
		Portland	1121	2046	229	115		
		Byron	805	875	70	35		
		Bailey	709	875	62	31		
		Suite	875	1514	132	66		
		Lovelace	394	581	23	11		
		Byron's Bar	540	700	38	19		
		Activity Room	942	922	87	43		
		Coates	354	665	24	12		
		The above a numbers that Different lay different cap their own callayouts and measures for mitigating ris	at shou routs and pacities apacity hirers or their	Id be und active, each based choice	sed for a vities will hirer sho on their of distan	octivities. offer ould plan own oce	Hirers Hirers	Ongoing Ongoing





Vulnerable visitors Aerosol transmission	Vulnerable visitors Certain groups of people are at increased risk of severe disease from COVID-19, including all people aged 70 or over. Such individuals are advised to stay at home as much as possible and, if they do go out to take particular care to minimise contact with others outside of their household. Hirers should consider this Government Guidance when planning their activities. Steps should be taken to avoid people needing to unduly raise their voices to each other. Users permitted to return from the 4 th July do not play music/broadcasts so this is unlikely to be a risk. Hirers should consider this Government Guidance when planning their activities. Background music/dvds can be played at a low level.	Onsite meeting or telephone call with Centre Manager to review plans and risk assessments. This advice is recommended to be considered in hirers risk assessment – vulnerable users, noise Hirers advised: The hiring group will be responsible for cleaning surfaces used regularly during and at the end of hire sessions. Sanitiser or soap and water will be available on entry and exit to the buildings for the public and monitoring of toilet supplies will be undertaken at regular intervals but hirers should plan to provide sanitiser and tissues in their sessions and any safety equipment or PPE recommended for its own activities. Improved ventilation wherever possible.	Kim Pears Hirers Hirers	Prior to return Ongoing During session
		Layouts should be planned for side to side rather than face to face seating or standing wherever possible.		Diantamatum





	In Lovelace offer to change hire to Coates to aid this where opening of door not possible. All other rooms have external windows or doors that could be opened to improve ventilation. Energetic exercise are subject to ventilation considerations.	
	Hirers to provide Centre with copy of written risk assessment and plans prior to their return and have considered guidance for their sector taking account of the Centres risk assessment. Hirers	Prior to return
	Recommended this is shared with their customers directly but if asked for a copy Centre staff will share this information as a duty of care to those entering the venue. All groups will need their own insurance	
Staff and customers	cover for hire in case of a coronavirus outbreak (this is likely to be covered by their current public liability insurance policy but the Centre encourages hirers to check this and any conditions of return insurers may have)	Before return
	Users should ask hirers for their risk assessments if they have any concerns about group activities as this is the hirer's	As needed





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responsibility when hirers have control of the rooms. Centre management to oversee bookings daily and liaise with regular hirers to plan for their return. Appendix A current guidance for groups that can return.	During sessions
If concerns raised by staff or users that hirers are not following advice or guidance and not taking steps to reduce the risk of transmission in their activities the Centre management will verbally discuss with hirers and follow up in writing in the first instance. If concerns continue as a duty of care for users and as responsible employers issues will then be followed up and reviewed by Operating Board and if necessary PCC who are the legal owners and employers and hire may need to be reviewed.	As needed As needed
If users of the Centre (who are the responsibility of hirers who have invited them into the venue) do not adhere to guidelines and control measures in place they may be asked to leave the venue.	As needed





			Staff will always consult hirers first to speak to users.		
Private Hire of function rooms – Wedding Receptions Catching or Transmitting the virus in hired rooms during	Staff, hirers, guests and their suppliers Private hirers of the facility have a responsibility for managing risks	All other aspects of control measures from wedding guidance still apply during private hire from other points in this risk assessment. Appendix B highlights the considerations for the John Godber Centre relating to required government	Private Hirers to provide a guest list of all suppliers and guests and contact details. Trusted Trace App to be used which allows suppliers and guests to register and provide their contact details. This will be used by the venue for up to 21 days to contact guests directly if required.	Private Hirers	Prior to reception
activities which the Centre have no control or responsibility for private hire with public invited	arising from their own activities and their guests and suppliers when they have control of the venue (rooms) in line with the terms of hire	measures. Advance meeting between Centre Manager and couple to discuss and prepare plans for numbers, details, seating plans and suppliers to ensure will meet Government guidance to reduce the risk of transmission. These	Agreement that if hirers or guests don't adhere to signed plans and requests to follow government guidance which are not resolved by the nominated person and safety of others is being put at risk (staff, suppliers, guests and hirers) the Centre Manager or Duty Manager (on agreement with Centre Manager or Operating Board	Kim Pears Private Hirers	Prior to reception
	and should take account of any guidance relevant to their event.	will be confirmed in writing and signed by the private hirer confirming final guest and supplier list, terms and plans.	member) can close an event and end hire. This would be a last resort if all other efforts to resolve breeches in social distance are exhausted	Staff	As needed
	Risk that hirers don't plan appropriately or guests, hirers and suppliers do not	A member of the wedding party should be nominated as an on the day contact for the venue for any concerns who can speak to guests or suppliers if not following the agreed terms.	Suppliers to provide via the hirer or direct to Centre a copy of their risk assessment for the event and business insurance record for their activities.	Private Hirers	Prior to reception





	follow plans or adhere to advice and social distance measures Private hire requires SMT bar service	Appendix B lists specific considerations for hire for receptions at the John Godber Centre to meet government guidance and reduce the risk of transmission during reception. Improved ventilation (windows and nonfire doors being open throughout the day)	SMT bar service – table service only at the current time. Ceiling fans not to be used as they recirculate the air in the room which is not recommended.	St Marys Trading Company	As hired
Toilets	Customers come into close contact with one another and transmit the virus whilst using the toilets. Customers pick up the virus from multiple touch points in toilet area (i.e. toilet flush, door handles, taps)	Staff toilet checks hourly: Check toilet roll supply Check soap available Clean door handles Wipe toilet handles and tap handles Wipe hand drier/towel holder	Maximum of one person in ladies or gents at any one time – signage to ask customers to check on entry and wait for the previous person to exit Sanitiser station outside toilets to allow for handwashing prior to entry Supplies to be checked frequently through the day. Cleaning schedule will in place in each toilet. Maintain regular cleaning routine of door handles and touch pads during the day.	Kim Pears/Adrian Sissons Kim Pears	Prior to relaunch and ongoing Prior to relaunch and ongoing Daily
			Toilets <u>may</u> be changed to unisex to reduce queues in corridors where limited space. Gents urinals to be blocked with	Staff	





			hazard tape to encourage cubicles to be used as unisex toilets. If there is a large queue for toilets users asked to wait in reception or their hired rooms until quieter. Hirers to inform users of this advice. The Centre is not able to close off toilets as access required for handwashing at all times.	Hirers	Review during phase 3 if necessary
Reception Area	Staff Customers Visitors Contractors Customers/staff come into close contact with one	Removal of chairs from reception area to deter waiting. Signage to highlight social distance from reception desk and markings for staff Hand sanitiser station at reception desk	Social distance requirement (2 metres recommended or 1m+) Reception desk to be moved forwards so more space behind for staff to move away from the desk rather than rely on customer distance in front.	Kim Pears	10 th July
	another and transmit the virus whilst Waiting in reception area Contact at reception desk	Phase one opening no unexpected visitors, 2m floor markings and signage to be used to highlight distance to reception desk. Centre remains closed and doors locked for one in one out and visitors by appointment only	Remove excess furniture from reception area Pull up banner in reception to encourage not entering if unwell, the social distance guidelines recommended (up to 2 households inside) Not interact with others not in their groups	Kim Pears Kim Pears/Adrian Sissons	10 th July Reopening



		All visitors to sign in and unknown visitors to provide contact information for test and trace	Reception to have a screen installed that shields staff from arriving visitors for phase 3 opening. Ring Doorbell reviewed to replace current intercom system, this will allow staff to see customers and speak to them via tablet app. If pens required, to be wiped first, preference for customer to use their own. Enhanced cleaning of reception desk, leaflet holders etc. as part of regular daily cleaning.	Kim Pears Staff	September reopening (Phase 3)
Refreshments	Staff Customers Visitors Contractors Risk of transmission from customers using crockery and cutlery between groups	Refreshments in groups is a group control and this should be covered in their risk assessment.	Disposable cups to be provided by groups in phase one and two if require refreshments in sessions. Groups provide own refreshments. Centre provided equipment will be sanitised prior to group arrival. Groups to wipe surfaces and equipment regularly during sessions Phase three - Crockery and cutlery washed by groups and left out not returned to cupboards. Cupboards locked to avoid this.	Hirers	Ongoing



	Risk of transmission from staff serving drinks.	Centre will pause offering refreshments until further notice. Will be reviewed in line with SMT bar service.	Rooms to be cleared immediately after use of crockery and kitchen dishwasher used to clean crockery and cutlery to a temperature of 55'c for wash (even if groups have washed) Staff use gloves/immediate handwashing when moving used crockery		
Payment	Staff Customers Risk of transmission from cash handling	Payment by bank transfer, standing order or cheque encouraged for all invoices rather than cash at reception. In the event of cash payment (and banking/cashing up), staff to wear disposable gloves and use a tub/glass when accepting payment and regular sanitising between contact.	Regular groups have 7 days to make payment by bank transfer. A £10 late payment fee will be introduced to support increased admin for debt chasing from this change if results in regular non-payments Groups should consider cash payments from user groups in their risk assessments and handling multiple cash transactions.	Hirers Hirers Staff	Weekly
Cleaning	 Staff Volunteers Preschool Staff Children Contractors Vulnerable groups – Elderly, Pregnant 	Frequently cleaning and disinfecting objects and surfaces that are touched regularly particularly in areas of high use such as door handles, light switches, reception area using appropriate cleaning products and methods. Normal cleaning methods do kill the virus so there are no changes required	The hiring group will be responsible for cleaning surfaces used regularly during and at the end of hire sessions. Sanitiser or soap and water will be available on entry and exit to the buildings for the public and monitoring of toilet supplies will be undertaken at regular intervals but hirers should plan to provide sanitiser and tissues in their sessions and any safety equipment or PPE recommended for its own activities.	Hirers	Daily





	workers, those with existing underlying health conditions Anyone else who physically comes in contact with you in relation to the Centre Transmission of the virus through not cleaning surfaces, equipment, workstations	in the day to day cleaning other than increased daily cleaning to high contact areas. Current booking times allow for cleaning between sessions. Working in well ventilated rooms whilst cleaning where possible. In the event of a known case of COVID-19 in the venue the following government procedure will be followed: https://www.gov.uk/government/publications/covid-19-decontamination-in-non-healthcare-settings#history	Hirers may wish to sanitise surfaces on arrival for equipment and surfaces they will be using and at the end of sessions. The Centre cleaning team will sanitise and clean rooms and furniture between hire and deep clean the venue regularly. Frequent cleaning of touchpoints in the venue by Centre Staff. If hirers take out any equipment (extra chairs/tables) they should sanitise it prior to use and after use	Staff Staff Hirers	Daily Daily Daily
Bookings	Customers Staff Showrounds of venue and completion of booking information Risk of transmission from	Booking forms can be completed electronically (payment of deposits by bank transfer) to reduce face to face contact Visits by appointment only Social distance of 2m during visits	If pens required for forms to be completed onsite pens to be wiped first, preference for customer to use their own. When appointments booked highlight social distance measures and minimal visitors to attend (2 households)	Team members on shift.	From reopening and ongoing



	customer being handed paperwork and close contact showrounds (staff/ customers)	Visits conducted with staff so sanitising of equipment/contact points can be controlled Sanitising stations at entrance and exits			
Fire Evacuation or Accident	Customers Staff Distance not maintained	In the event of fire evacuation or accident people do not have to stay 1m+ or 2m apart if it would be unsafe to do so.	Normal evacuation procedures apply.		
Bar Service -					
Table Service only for Private Wedding Receptions for up to 15 people for seated meal as hired (To be reviewed once additional functions or	Staff, Customers, Hirers and Suppliers Risk of transmission from close contact between customers and staff Transmission risk from serving customers crowded	No service from the bar (currently only table service permitted) Table Service only, which will be 2 households only up to 10 people (15 tables maximum) No seating in the bar areas until social distance measures removed (initially only sit down meal permitted and then space required for queuing) Signage in place to highlight this at entrance to bars and on bar fronts. When can provide bar service screens and floor dots to be considered.	Staff to stand 1m+ away from the customer to take order. Card payment preferred (GPRS card machines) but cash payments can be made. Staff to stand 1m+ away from the table to take payment (side onto the customer) with machine. If paying cash this is to be placed on the tray at the table and gloves or sanitising measures used when handling. Card machines sanitised between uses.	Kim Pears/ Adrian Sissons JGC & SMT staff	Before first bar opening. During service





increased numbers allowed) Guidance for pubs and bars and small wedding receptions used	at the bar or closely at a table Transmission between members of the team or customers who may not be aware that they have the virus. Staff behind the bar in small space, sharing of	Service from the bar and table service is possible from 1m+ with other measures, in line with government guidance for wedding receptions staff are encouraged to wear a face covering. (24/9/20 table service only) Staff to work back-to-back or side-to-side (rather than face-to face) whenever possible and to keep the activity time involved as short as possible.	Staff to wear visors during table service and glass collection which isn't a replacement for social distance measures and is specific for wedding guidance. (24/9/20 staff to wear at all times in line with pub guidance) If table plans don't permit space for drinks delivery collection points to be added. Screens to be installed once bar service resumes if distance measures remain in place. Putting teams into shifts to minimise the	JGC & SMT staff St Marys Trading Company	During service Phase 4
	equipment	Regular cleaning of bar areas during service including work areas, taps, tills, spirit bottles, ice scoops and fruit tongues, card machines, tills, bottle openers, fridges and glasswasher that are used by multiple staff members.	number of workers interacting with each other where possible. Staff allocated set areas and tables to reduce contact with multiple customers and colleagues Further increasing the frequency of hand washing and surface cleaning. Sanitiser stations at entrance to the bars (freestanding) and stations for staff use behind the bar. Mini portable sanitiser on bar keys for use before opening hatches and cellars if freestanding station not in place during non-events. Staff to be reminded frequently of importance of good hygiene to reduce	JGC & SMT staff	During service





Risk of transmission from staff serving drinks. Risk of transmission from customers returning glassware to the bar. Only staff to collect glasses from tables. Glasswasher used to clean glasses to a temperature of 55'c for wash and 65'c for rinse. Fresh glass used for every serve.

transmission of virus. Where possible staff assigned own equipment.

Glass collectors provided with disposable gloves when collecting glasses. Option to collect glasses when serving drinks to the table or ask customers to place on the tray and hand sanitiser used immediately after each individual collection. Staff can ask for glasses to be put at the collection point if not space to collect them from the table. Staff will only touch the bottom 1/3 of glass when pouring drink. Glasswasher door regularly sanitised. Fresh glass for every serve.

Staff Safety -

Staff Health Awareness – people who need to self-isolate:

To make sure individuals who are advised to stay at home under <u>existing Government guidance</u> do not physically come to work. This includes individuals who have symptoms of COVID-19 as well as those who live in a household with someone who has symptoms.

All staff to be aware that the most important symptoms of coronavirus (COVID-19) are recent onset of any of the following:

- a new continuous cough
- a high temperature
- a loss of, or change in, your normal sense of taste or smell (anosmia)





For most people, coronavirus (COVID-19) will be a mild illness. However, if you have any of the symptoms above you (and your whole household) must stay at home and arrange to have a test (only for the person with symptoms) to see if you have COVID-19

Discussions with staff members to consider whether the people doing the work are especially vulnerable to COVID-19.

If advised that a member of staff or public has developed Covid-19 and were recently on our premises the management team of the workplace will follow the decontamination in non-healthcare guidelines and notify groups (who should have records of their users retained for 21 days)

https://www.gov.uk/government/publications/covid-19-decontamination-in-non-healthcare-settings/covid-19-decontamination-in

If employees are advised they have come into contact with someone who has Covid 19 they should follow this guidance and not come to work.

Social Distancing	Transmission from customers and staff who do not follow	Maintain current social distancing guidelines	Signage to promote current social distance measures and information on current gatherings.	Kim Pears / Adrian Sissons	From reopening
	social distancing	4.7.20 – 2m distance or 1m+ with			
	guidance.	mitigation.	If customers not following will be		
		Indoor gatherings should only be	highlighted to hirers in the first instance as	All team	Daily
		occurring in groups of up to two	their visitors and they are responsible for	members	
		households (including support bubbles)	them. Staff may ask visitors to leave if		
		and this remains the recommended	their safety is at risk from visitors not		
		guidance. As the importance of social support and businesses restarting	following social distance measures.		
		certain activities can take place	Staff have been offered personal visors if		
		•	they wish to have one (following guidelines		
		Appendix A highlights activities that	for close contact businesses) Not a general		
		can go ahead in multiuse venues	control measure as not expected to have		
		_	increased contact for periods of time or be		





			in busy enclosed spaces with public but visors will be optional for staff if they wish		
Staff Rotas	Staff Transmission between members of the team who may not be aware that they have the virus.	One AM and One PM Duty Manager One Cleaning Support Team Member Staff do work in their own areas and 2m distance is planned	Staff to work back-to-back or side-to-side (rather than face-to-face) whenever possible and to keep the activity time involved as short as possible if activity required this. Further increasing the frequency of hand washing and surface cleaning. Sanitise station available in the office and reception and staff to be reminded frequently of importance of good hygiene to reduce transmission of virus. Regular cleaning of touchpoints in the offices. Staff recommended to clean desks, kettles, phones and equipment at the end of the day ready for the next person but also at the start of the day for their own use. Antibacterial wipes are provided in the office for use in high contact surfaces in the	All team members whilst working on shift.	From reopening and ongoing.





PPE	Staff	Wearing of Gloves	Gloves are available for use in areas where unknown public may have been		
Transmission through travel to workplace (or venue for customers)	Customers	vehicle, walk or cycle to work where possible. The Public Car Park is owned by St Mary Magdalene Church. It does have two exits – via St Mary Magdalene Churchyard and via ramp to Ogle Street. The Centre has no business neighbours opening nearby.	current advice (wear face coverings) Hirers can advise the alternative route to users to reduce risk to their hirers who may arrive together but not be aware of alternative route to entrance.	Hirers	Ongoing
Deliveries Travel	Cleaning, Stationary, Refuse	Deliveries to maintain 2m distance at all times – staff to remind delivery drivers. Delivery driver to place orders in reception at a distance of 2m paperwork to be signed at a distance. Staff to put deliveries away. Staff are encouraged to drive their own	Only one person to be in the cellar at any time (beer cellar or wines/ spirits store) cleaning cupboards and general store room If using public transport all should follow	All team members whilst working on shift	From reopening and ongoing. Daily
			office – keyboards, phone, photocopier, kettle, pens etc.		





Wearing of PPE for tasks

Where Risk Assessment identifies wearing of gloves as a requirement of the job, an adequate supply of these will be provided. Staff will be instructed on how to remove gloves carefully to reduce contamination and how to dispose of them safely

Wearing of Face Coverings

For staff the wearing of face coverings is a personal choice in non-public areas and we will support employees who wish to wear one but there is no requirement to wear one in the workplace. There is currently no evidence that using face masks outside of a healthcare or clinical setting will protect people from coronavirus.

https://www.hse.gov.uk/news/usingppe-at-work-coronavirus.htm#nonhealthcare-business

<u>Aprons</u>

when cleaning. Handwashing is promoted to reduce contamination on surfaces. Wearing of gloves is not a substitute for good hand washing

For members of the public, from 8 August the places where you will have to wear a face covering will be expanded to include community centres.

The government recommend face coverings are worn in these settings as soon as possible but this will not be mandatory until 8th August. Staff are strongly encouraged to wear a face covering in enclosed public spaces where social distancing may be difficult and where they will come into contact with people they do not normally meet. It is not compulsory for employees of indoor settings to wear face coverings. There are a number of other control measures in place to reduce the risk of transmission in the venue, with social distance and increased hygiene procedures in place.





Single use aprons are provided for Beer Line Clean and PPE is not shared between staff.	If choosing to wear a face covering staff should wash hands before and after putting on and removing. If it becomes damp change it and wash daily or dispose of carefully. Visors have been provided for staff to wear should tasks require them to work in spaces with public however it is not a general measure to wear at all times due to the low risk of close contact at this time and other control measures in place. The John Godber Centre plans for external queuing and no waiting in public corridors, along with group management of their activities and all areas are over 1m+ face coverings are recommended but not mandatory for staff where working in areas away from public and distance can be maintained (i.e. office, cleaning rooms etc.) Staff do not have to wear uniforms but fresh clothes each shift are requested.	





Suspected or con	firmed case of COVID	D 19			
Suspected or confirmed case of COVID 19 in the venue First Aid	Infection and spread of COVID 19 Staff Customers Visitors	If someone becomes unwell with COVID-19 at work or in a group session the dressing room has been designated as an isolation point until transport home or to hospital is available. This space has a toilet and handwashing facilities it can be accessed from the outside of the venue directly.	A COVID First Aid box is also located in this area including – aprons, gloves, masks, shields for both patient and attender The person is advised to seek medical assistance and book a test as soon as possible and full cleaning of the areas they have been is required in line with guidance.	Hirers Centre Staff	As necessary
		If notified of a suspected case of COVID-19 or confirmed case of COVID-19 follow appropriate procedure and measures for : Unconfirmed case Confirmed case	In the event of a known case of COVID-19 in the venue the following government procedure will be followed: https://www.gov.uk/government/publications/covid-19-decontamination-in-non-healthcare-settings#history	Centre Staff	
		Staff member The John Godber Centre does not need to immediately close the venue or send staff home unless advised to do so by Public Health England and	Users should contact their hirer immediately and the John Godber Centre team.	Hirers	





NHS Test and Trace will advise the appropriate steps. Each case will be reviewed on a case by case basis.	If a confirmed case Contact the local health protection team from Public Health England for advice PHE East Midlands Health Protection Team, Public Health England, Seaton House City Link, Nottingham, NG2 4LA Phone: 0344 2254 524 Out of hours for health professionals only: please phone 0344 2254 524 (select option	Kim Pears
	If the Centre is contacted by the NHS test & trace, follow and answer all their questions and follow their advice. Have available all the details of the hirers and staff available on the day in question and of any suppliers/contractors. Hirers notified of a case of COVID in their group should contact the John Godber Centre team. Kim Pears, Centre Manager is the nominated COVID-19 contact and can be contacted on 0115 963 9633 or	Centre Staff Hirers





Report to the Health & Safety Execution as part of RIDDOR as necessary.	ve
Bubble Isolation – Children in school bubbles may be told to isolate if some in their group tests positive for COVID Only the child is required to isolate (14 days) and should not attend sessions the John Godber Centre for themselve with a family member even if they do have symptoms. <i>Briefing document prepared and sent to hirers</i> .	o. 4 in es or

More information on managing risk: www.hse.gov.uk/simple-health-safety/risk/

Appendix A = Current activities permitted in Multi use venues

From the <u>Government guidance for multi-purpose venues</u> **updated 14th August 2020** community venues can open for the following activities. Last amended 24/9/20 accounting for changes in guidance:

- Community and Voluntary Services which have been able to operate prior to 4th July (National Blood Service/Food Banks)
- Early years provision (if following education guidance) Where activities relate to children and young people between the ages of 5-18, they should follow the <u>DfE guidance on protective measures for out-of-school settings</u>. This is relevant for providers running holiday clubs, after-school clubs, tuition or other out-of-school provision, including sports-related or dance activities. *Maximum of 15 if appropriate distance measures in place and planned for minimum mixing of children*.
- PAUSED UNTIL FURTHER CLARITY ON THE RULE OF SIX It is possible for social and support groups and clubs to meet as the Government recognises the importance of these activities for individuals and these can proceed with caution in venues that have been made





COVID-19 Secure where groups can maintain distance in their sessions and not interact with anyone outside of their group. Groups can be over the 30 people limit if distance can be maintained and good hand hygiene measures are in place. However, in general, people are being advised to only meet indoors in groups of up to 2 households.

- From 15th August, indoor performances to socially distanced audiences can take place, if in line with <u>performing arts guidance</u> along with rehearsals. Both professionals and non-professionals can now engage in singing, wind and brass in line with this guidance. Partner dancing (classes) less than 2m with couples not from the same household should not take place. Amateur drama groups, musicians can rehearse in community spaces if maintain social distance between groups of 6.
- Indoor sporting facilities, fitness centres and dance studios can now open. For venues wishing to provide such activities, please follow this <u>guidance on sports and leisure facilities</u>. *Energetic exercise are subject to ventilation considerations*. From 28th September indoor sports are restricted to 6 people.
- Where possible where meetings can take place digitally rather than face to face contact, they should continue to do so. However community
 venues can be used for physical meetings within the social distance guidance and if "safe workplaces guidance applied" Training and
 Education can continue and are exempt from the rule of 6.
- Shops (including indoor markets), places of worship and office spaces guidance apply to any of these activities taking place in community venues and can resume.
- Large wedding receptions or parties should not currently be taking place (including social gatherings) where social distance cannot be
 maintained and the government recommendations on number of households who can meet indoors will be exceeded (6 people) Small
 wedding receptions (now reduced to 15 people at a sit down dinner) can take place from the 28th September. Appendix lists specific
 considerations for this private hire where less control measures than business or group hire.
- Socialising before and after a permitted activity in a group more than 6 is illegal and breaks the rule of 6 which is now law. Hirers should make every effort to remind users to leave at the end of the session and not mingle.

Appendix B = Wedding Reception/ Private Hire considerations

From the Government Guidance for wedding and civil partnership receptions and celebrations updated 26th September 2020





From 28th September receptions and other celebrations for weddings and civil partnerships can take place for up to 15 people for a sit down meal. By their nature bringing family and friends together, though they know each other, are vulnerable to the spread of COVID-19. Anyone working is not included in the number of 15.

The John Godber Centre has a robust risk assessment already in place for the venue to reduce the risk of transmission and these measures would still be able to be applied to private hire as listed in this risk assessment including, signage and advance planning so no one visits the venue if unwell, movement around the venue, reduced capacity numbers, access to hand sanitiser at key points and handwashing facilities, management of toilets and promoting good hygiene, increased cleaning and social distance measures around the venue and these can apply to support the new guidance for wedding receptions.

Specific measures the John Godber Centre have considered to ensure it can safely host a wedding reception in line with the guidance -

- * (Reception' and 'celebration' definition is "A gathering of people to mark the occasion of the marriage or civil partnership of a couple" Any new bookings for wedding receptions (while other parties and socials are not permitted) would be asked to provide evidence of a recent ceremony (taking place from the 4th July 2020) or confirmation of a ceremony taking place on the day of the reception (civil ceremony or place of worship)
- The guidance advises that the maximum number is 15 people (excluding those not working) but all should maintain 1m+ though ideally 2m distance at all times including seating.
- Couple to confirm suppliers in advance and that they have provided a risk assessment and are an insured business supplier and will wear appropriate PPE. Currently all third party suppliers setting up, during and after the reception are excluded from the number 15.
- The reception is possible for a seated meal only, the Centre can provide waiter/waitress drinks service or drinks packages to the table and has card machines to support this. Professional caterer recommended who can provide catering for the sit down meal using the Centre kitchen. Couple to confirm suppliers in advance and that they have provided a risk assessment and are an insured business supplier and will wear appropriate PPE.
- The John Godber Centre would work with couples to determine a suitable seating plan to meet the requirement that all guests are 2m/1m+ with mitigating measures distanced from other households. The room can hold up to 15 double tables (12 when has a dance floor) so we are confident there is space for 15 guests to be seated apart with a combination of household sizes and this will be reviewed with each change in permitted numbers. Where possible guests should remain seated to maintain social distance.
- Wenue managers should record and keep an accurate record of guests and suppliers for 21 days. The <u>Trusted Trace app</u> we propose to use offers a simple solution specifically designed for wedding venues and is recommended by the Meeting Industry Association. The venue, wedding planner or couple can set up an event by adding basic wedding details. The app will create a unique link to send to guests and suppliers, 24-48 hours before the wedding. Those attending will click on the link, add their contact details and complete a short COVID declaration. The John Godber Centre will then have the full list of





suppliers and guests attending. If anyone arrives having not completed the online check in, we can either add their details or send them a link to complete their details on their phone. There is then a quick, secure option to send a message to guests and suppliers after the event if anyone shows symptoms (without the couple having to contact all their wedding guests individually) There is now a cost for this app.

- Entertainment the first dance is now possible for the couple only. Dancing isn't possible at this time so the area normally left for a dance floor can be used for additional seating. It is possible to have a DJ or band still if they work within the guidance for <u>performing arts</u>. Sound levels would be at a reduced level to ensure guests or staff do not need to unduly raise their voices as increased volume can increase aerosol transmission. This sadly means no singing along or chanting and entertainment providers are asked to support this by encouraging audience support for the overall safety of all should singing/dancing occur. Seating would begin 2m+ from the stage and on stage entertainers (unless from the same household) would need to be distanced from each other, 2m/1m+ if other measures such as screens. Solo artists or small bands are preferred. Amplification is recommended for speeches and entertainment and improved ventilation (windows and non-fire doors being open throughout the day)
- Hugs, kisses and welcome lines where there would be physical contact can't take place for those not of the same household. Cake cutting is allowed but guests would be recommended to be invited up to take photos a household at a time from their table rather than all gathering together and our team could support this or entertainer or member of wedding party. Confetti and bouquet throwing where things are passed between people should be avoided. At stations where objects may be touched, guest books, disposable photo equipment hand sanitiser should be provided. The exchange of cards and gifts should take place away from the venue, thank you gifts or tokens for the couple.
- Sweet/cheese carts, chocolate fountains and photo booths aren't recommended due to the risk associated with them and their communal nature and that they wouldn't be part of a seated meal at this time.





Staying COVID-19 Secure in 2020

We confirm we have complied with the government's guidance on managing the risk of COVID-19

- FIVE STEPS TO SAFER WORKING TOGETHER
- We have carried out a COVID-19 risk assessment and shared the results with the people who work here
- We have cleaning, handwashing and hygiene procedures in line with guidance
- We have taken all reasonable steps to help people work safely from a COVID-19 Secure workplace or work from home
- We have taken all reasonable steps to maintain a 2m distance in the workplace
- Where people cannot keep 2m apart we have ensured at least a 1m distance and taken all the mitigating actions possible to manage transmission risk



